



## MiScorecard Performance Summary

**Business Unit:** State Police Green >=90% of target  
**Executive/Director Name:** Col. Kriste Kibbey Etue Yellow >= 75% - 90% of target  
**Description:** FY18 Q2 January-March 2018. Scorecard updated on a quarterly basis.  
**Reporting Period:** Jun 2018 Red <75% of target  
Date Approved: 6/4/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Data-Driven Policing</b>								
MSP-D1	Trooper patrol hours statewide	Yellow		148562	127081	145361	Quarterly	Number of trooper patrol hours statewide per quarter. Patrol hours include: patrol activities, patrol between activities, patrol-generated originals, and traffic incidents. Source: CJIC Dashboard. (Strategic Plan and Appropriations, Section 601(2)).
MSP-D2	Trooper patrol hours in SCP areas	Green		10000	23146	22764	Quarterly	Number of trooper patrol hours in Detroit, Flint, Pontiac, and Saginaw per quarter. Target based on 40,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 601(2)).
MSP-D3	Percent of MSP criminal cases cleared	Green		65%	63%	63%	Quarterly	The percentage/rate of criminal incidents per quarter cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). Source: MICR. (Appropriations, Section 602(3)).
<b>Trooper Assignment vs. Crime</b>								
MSP-T1	Trooper strength statewide	Red		1802	1201	1233	Quarterly	Number of total troopers statewide (troopers and detective troopers). Source: Strategic Plan.
<b>Service Consolidation and Sharing</b>								
MSP-S1	Statewide Records Management System	Red		154	39	182	Quarterly	Number of new users added to the Statewide Records Management System (SRMS) per quarter. The goal is to expand the SRMS to reach 4,500 users by December 31, 2018. The target is 154 new users per quarter.
MSP-S2	Percentage of troopers in assigned vehicle program	Green		55%	64%	64%	Quarterly	The percentage of at-post troopers participating in the department's assigned vehicle program per quarter. Source: Strategic Plan.
<b>Value Added Service-Beyond Law Enforcement</b>								
MSP-V1	Community outreach and prevention services - outreach efforts	Green		2360	2832	2786	Quarterly	Number of classes / trainings / presentations provided by department members (enforcement and civilian) per quarter. Source: Strategic Plan.
MSP-V2	Community outreach and prevention services - individuals reached	Yellow		131772	103720	138914	Quarterly	Number of individuals reached through community outreach by the MSP per quarter. Source: Strategic Plan.
MSP-V3	Tobacco tax enforcement	Green		300	781	508	Quarterly	Number of administrative inspections completed per quarter by the Tobacco Tax Enforcement teams statewide.
MSP-V4	Commercial vehicles inspected	Green		12500	12496	11333	Quarterly	Number of commercial vehicles inspected per quarter. Target based on 50,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 703(2)).
MSP-V5	Forensic science case turnaround time (in days)	Red		30	52	52	Quarterly	Average turnaround time in days for forensic science cases per quarter. The target is to reach an average turnaround time of 30 days. Source: Strategic Plan. (Appropriations, Section 403(3)).
MSP-V6	The percentage of champions identified in employee survey	Green		80%	78%	77%	CY Annually	Percentage of champions identified in the statewide survey of state employees measuring employee engagement.